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BRIEFING NOTE

Reference	SLTS/8101/10
Subject	Promethean ActiveInspire software upgrade

INTRODUCTION

The purpose of this briefing note is to inform schools about the upgrade path (and the associated costs) from the current ActivPrimary and ActivStudio software to the new ActiveInspire software that is run in association with Promethean ActivBoard interactive whiteboards.

DOWLOADING ACTIVINSPIRE

Whilst the process of upgrading to ActiveInspire is the same regardless of what software you are currently running with your Activboards, the deadlines for being able to download ActiveInspire at nil cost are dependent upon what version you currently have of ActivStudio or ActivPrimary.

*(the actual downloading of the software is distinct from the its installation, which does not have a deadline – see section **INSTALLING ACTIVINSPIRE**)*

- If you currently have **version 1 or 2** of ActivStudio or ActivPrimary, you will need to download ActiveInspire by **30th September 2010**
- If you currently have **version 3** of ActivStudio or ActivPrimary, you will need to download ActiveInspire by **30th September 2011**

To check which version of the software you currently have running with each board, simply click the following on the menu bar at the top of the screen whilst running ActivStudio or ActivPrimary – this will open a window that shows the version number

[HELP > ABOUT](#)

If you do not download ActiveInspire by the respective deadline you will need to pay to do so in the future – we are awaiting the costs from Promethean for doing this and will circulate when known.

To download ActiveInspire click on the following link :
<http://support.prometheanplanet.com/server.php?show=nav.19251>

You will need to register, if you have not already done so, then follow the on-screen instructions

The screenshot shows the Promethean Planet website. The header features the logo and tagline 'The World's Largest Interactive Whiteboard Community'. Navigation links include Home, Community, Resources, Professional Development, Store, Support, ActivRoom, ActivInspire, and ActivEngage. A language selection dropdown is set to English. The main content area is titled 'Introduction' and includes a navigation bar with 'What's New?', 'Features', 'Download', and 'Support'. The text describes ActivInspire's compatibility with Windows, Mac, and Linux, and its integration with ActivClassroom, ActiVote, and ActiExpression. It also mentions dual-user capability. Social media icons for Facebook and Twitter are present. The page is divided into two columns. The left column contains sections for 'Existing Users of ActivInspire' (with a 'Learn More' link) and 'New to ActivInspire?' (with a list of steps for installation and upgrade). The right column contains sections for 'ActivInspire Licensing changes' (with an 'Apply Now' link) and 'Teacher Consent Licence' (with a 'Publishers and Content Developers Learn More' link). At the bottom, there are two buttons: 'DOWNLOAD VERSION 1.4' and 'NEW FEATURES YOUR GUIDE'. Two license icons are also shown: 'ActivInspire LICENCE PERSONAL EDITION' and 'ActivInspire LICENCE PROFESSIONAL EDITION'.

HOW LONG CAN I CONTINUE TO USE ACTIVPRIMARY AND ACTIVSTUDIO ?

from the *end of September 2010* Promethean will no longer be providing support for *versions 1 and 2* of ActivStudio and ActivPrimary software.

In the longer term support for *version 3* of ActivStudio and ActivPrimary software will be withdrawn in *September 2011*.

Please note : *this does not mean that any school that still has this software running with an interactive whiteboard will have to stop using it, however, should issues be encountered with its use (on individual systems) that would need support from Promethean to resolve, SLTS will recommend an upgrade to the latest version or ActivInspire (whichever is more appropriate, as advised).*

INSTALLING ACTIVINSPIRE

Should a school wish SLTS to install ActivInspire it will need to log a request for change (RFC) with the SLTS Service Desk as normal via the online form, which can be found at <http://www.learn-ict.org.uk/slts/servicedesk.asp>

ACTIVINSPIRE AND NEW PROMETHEAN INTERACTIVE WHITEBOARDS

ActivInspire will be available at no cost with all new Promethean ActivBoards – download of the software will require online registration of the board and should be completed prior to any RFC being logged for SLTS to install (if required).

Again, this can be completed via the following link :

<http://support.prometheanplanet.com/server.php?show=nav.19251>

Circulation :

SLTS (all staff)

Teacher advisors, YG Bryntawe

All primary/special schools

All secondary schools

All supported central units